

QUALITY & RELIABILITY SA

HIGH-TECH INFORMATION TECHNOLOGY APPLICATIONS

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Press Release

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Q&R's "e-guarantee" software supports the transition of TMEDE to the new digital era

The TMEDE (Engineers and Contractors' Public Works Fund) continued its digital operation smoothly and with absolute success during the quarantine period, using the Q&R software. The pandemic highlighted the pressing need for a transition to digital services. During the quarantine, organizations that had already promoted the use of digital services, as well as those who quickly adapted to the new circumstances, were able to effectively cope with the challenges that arose, ensuring their sustainability. Thanks to its timely digital transformation and integration of the Q&R software, the TMEDE continued its uninterrupted digital operation even amidst the quarantine.

In the unprecedented conditions of the Covid-19 pandemic, the digital issuance of guarantee letters continued on a 24-hour basis, with absolute success for the beneficiaries and members of the Fund. It is worth noting that, thanks to the Q&R software, more than 90,000 digital guarantee letters have been issued to date, placing the TMEDE at the forefront among European Guarantee Fund Organizations.

As stated by Mr. Th. Karagiannis, Vice President of Q&R, the implementation of the "e-guarantee letters" software is one of the many examples of information systems for e-governance that the company has developed in recent years. These systems enable remote access to services provided by financial institutions and entities within the broader public sector.

It should be noted that TMEDE members have the ability to digitally manage all stages of guarantee letter issuance, from electronic application to printing the guarantee, without the need for physical presence. This service is provided through the TMEDE portal at www.tmede.gr.